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| Title**:**  **Quality Policy** | Effective date : 01/05/2019 | |
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**Assessment/Review Date: May, 2019**

**Next Review Period:\_\_\_\_\_\_\_\_\_\_\_\_\_**

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| PREPARED BY | | APPROVED BY | |
| **Name: QMS Task Force** | | **Name:** | |
| **Signature:** | **Date:** | **Signature:** | **Date:** |

**Quality Policy**

Ethiopian Pharmaceuticals Supply Agency (EPSA) is committed to supply quality assured essential pharmaceuticals to public health institutions at affordable prices in a sustainable manner through achieving the following strategic goals of;

* Financial and operational self sufficiency
* Ensuring high levels of Pharmaceutical availability with excellent customer service
* Increasing the level of supply chain management expertise and provide the staff with a rewarding career.
* Enabling the Agency to take advantage of new business opportunities by creating a culture of flexibility and operating at international standards.

Our day to day operation reflects our values by exhibiting high ethical standards and professionalism and promotes excellence and innovation in supply chain operations.

The top management of EPSA is committed to satisfy the needs and expectations of the customers and stakeholders while fulfilling statutory and regulatory requirements, and continually improve quality management system for achieving the mission of the Agency in a sustainable manner.

**የጥራትፖሊሲ**

የኢትዮጵያ መድኃኒት አቅራቢ ኤጀንሲ(ኢመአኤ) ጥራታቸው የተረጋገጠ መሠረታዊ መድኃኒቶችን በተመጣጣኝ ዋጋ ለመንግሥት የጤና ተቋማት በዘላቂነት ለማቅረብ በትጋት ይሰራል፤ይህንንም ለማሳካት የሚከተሉትን ስትራቴጂክ ግቦች ተግባራዊ ያደረጋል፡፡

* በፋይናንስ እና በአሰራር ስርአት ራስን መቻል፤
* ከላቀ የደንበኞች አገልግሎት ጋር መድሃኒቶችን በበቂ ሁኔታ እንዲገኙ ማድረግ፤
* የአቅርቦት ሰንሰለት አስተዳደር የሰው ሀይል አቅም እና ሙያዊ እርካታ ማሳደግ፤
* ከጊዜው ጋር የሚሄድ የአሰራር ባህል በመፍጠር እና ዓለምአቀፋዊ ደረጃን በጠበቀ መልኩ ኤጀንሲው አዳዲስ የሥራ አጋጣሚዎችን እንዲጠቀም ማስቻል፡፡

የእለት ተእለት እንቅስቃሴያችን ከፍተኛ የሥነምግባርና የሙያተኝነት ደረጃን በማሳየት እሴቶቻችንን ያንፀባርቃል፤እንዲሁም ብቃትንና ፈጠራን በአቅርቦት ሰንሰለቱ ውስጥ ያበረታታል፡፡

የኤጀንሲው ከፍተኛ አመራር ሕጎችና ደንቦችን አክብሮ እና የጥራት አስተዳደር ስርዓትን በቀጣይነት አሻሽሎ የደንበኞችንና የባለድርሻ አካላትን ፍላጎት ለማርካት እንዲሁም የተቋሙን ተልዕኮ በዘላቂነት ለማሳካት ቁርጠኛ ነው፡፡